

# CASE STUDY studio

# CASE STUDY PORTFOLIO

### Introduction

# The Case Study Studio at Remedy Marketing produces incredible B2B case studies for a diverse range of clients and services.

Case studies are one of the most impactful business tools imaginable. They not only aid you at every stage of the B2B customer journey, but can become myriad marketing assets from micro to major, and have many other business uses.

# Releasing this potential is only possible if you collect and collate a truly rich story of your relationship and record of delivering value.

We believe that long-form editorial case studies, rich in customer quotes and telling the story from their perspective, is a fundamental format.

You can easily shorten and extract details from a quote and value-packed story to produce punchy bite-sized items – but you cannot lengthen a cursory one...

This style not only helps build trust and credibility but brings the most immediate, extensive, flexible and long-lasting usage for maximum ROI.

Here are just a few examples of our work.



Sometimes selling servers is about shifting kit - but not for Server Factory.

They're all about delivering amazing service, high responsiveness and growing by supporting their customers' own growth and success.

Having built an amazing proof of this with Armis, they undertook their first full case study - which delivered lots of lovely data points to showcase.

CASE STUDY Helping Armis respond at the speed and scale of global opportunity to provision collector servers almost anywhere at speed ARMIS.



SERVER FACTORY

### Culturehood



Proving that case studies are an asset for even smaller businesses, we created two simple case study texts for independent workforce, culture and HR expert Gemma Hood, to promote on her Culturehood consultancy site.

### Panthera

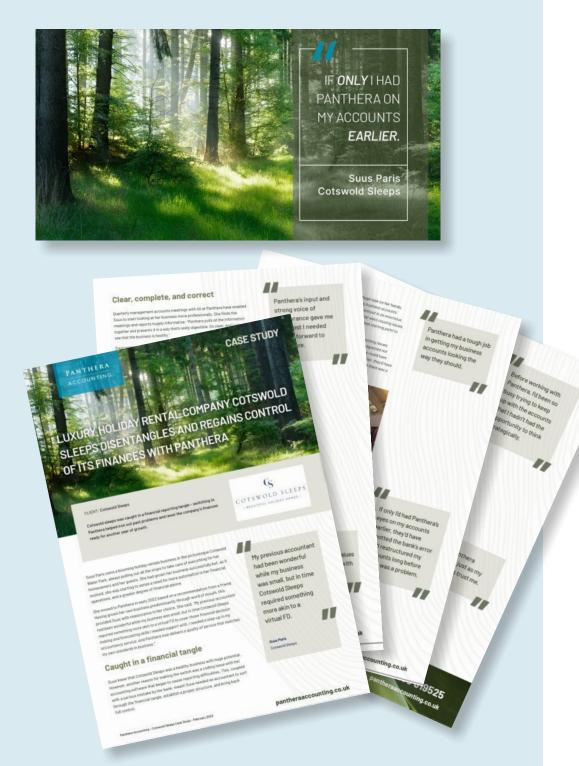
Helping this growing accountancy practice was a true pleasure. In fact, we loved the stories so much that we switched our accounting to them.

We delivered two sets of three case studies to illustrate different service aspects, plus a raft of blogs and posts, all refreshed to their new 2023 brand look.

### 66

These case studies were easily worth the investment. The time investment was far less than I thought, and Case Study Studio provided a truly professional service.

Tory Wagg, MD





### 4Pack

We helped 4Pack show how its artwork & packaging management system is supporting beverages brand A. G. Barr in managing changing sustainability regulations. They requested a layout for a PDF on the website, to support sales, and use as show handouts.





A. G. Barr transforms its artwork management processes with 4Pack and builds a fresh foundation for continuous improvement

### CLIENT: A. G. Barr

A.G. Barr offers a diverse portfolio of brands including IRN-BRU and Rubicon – but with more than 400 packaging variants across different lines, manual artwork management simply wasn't working. They turned to 4Pack to accelerate and improve artwork management workflows.

Nicola Critchley is a business process analyst within A. G. Barr's IT team. Formerly a Brand Coordinator in R&D, she had first-hand experience of managing packaging artwork and approvals. She was the perfect choice to lead an initiative to transform the company's artwork management processes with the aid of a new software platform.

The need for more effective ways of working was raised some time ago. She reflected: "We knew we needed to look at alternative ways to manage artwork and make it less manual, speedier, and more robust. Part of that was looking at a cloud-based solution."

In April 2022, after a rigorous RFP process and numerous product demonstrations, A. G. Barr engaged 4Pack as its platform of choice. Nicola explained: "The decision to appoint 4Pack came down to value, flexibility, ease of use, and aesthetics. 4Pack seemed a simpler transition that would be easier to use and offer more flexibility to shape it to what we wanted."

4Pack is fiercely customer-centric, running a four-week Hypercare phase at the start of new relationships. Managing Director Helen Poole and Jeremy Whinnett, Head of Professional Services, were involved not just at RFP stage but throughout. The experience of dealing with them formed part of the decision for Nicola. She said "The feel we got for 4Pack as a company was a big factor, such as how Helen and Jeremy dealt with us early on and far beyond the Hypercare phase. Jeremy visited our site on numerous occasions for scoping sessions and is still very hands-on now."

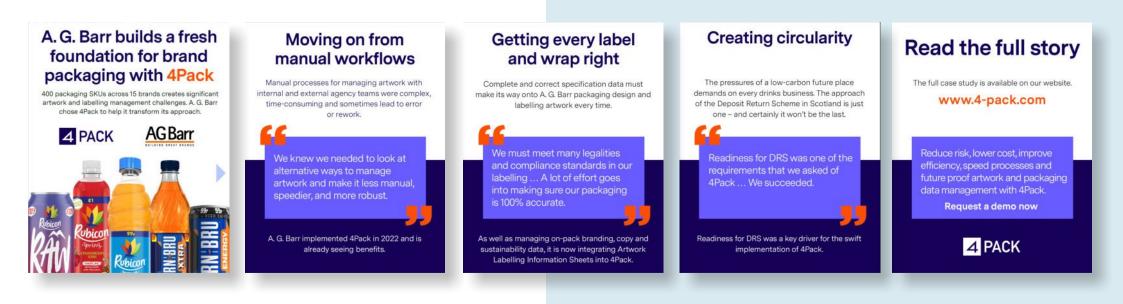
4 Pack - A.G. Barr Case Study - April 2023

The decision to appoint 4Pack came down to value, flexibility, ease of use, and aesthetics

AGBarr

Nicola Critchley Business Process Analyst, A. G. Barr

4-pack.com





They also requested further LinkedIn assets incuding a 6slide carousel to help them promote it further.

### Carma

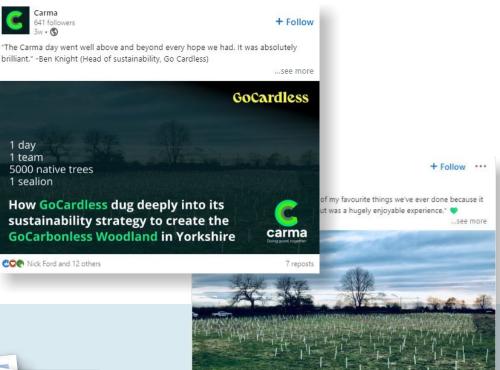
We love having clients that do good in the world – and this one does.

This case study told the story of Carma's corporate tree-planting day with GoCardless in support of their ESG aims and employee engagement.

This client took full advantage on social media, and gained lots of clicks to its website as a result.



### I'm blown away – this is amazing! Jim Holland, CEO



Read how GoCardless dug into its sustainability strategy with Carma





How GoCardless planted 5000 trees in one day and dug deeply into its sustainability strategy with Carma.

carma.earth • 2 min read

COR Damian Williams and 21 others



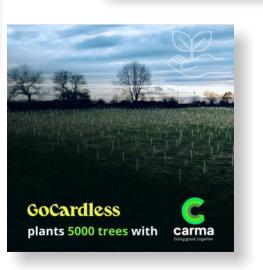






How GoCardless dug deeply into its sustainability strategy to create the GoCarbonless Woodland in Yorkshire







## Qualzy

Our client at this research platform was so delighted with his first case study that he immediately commissioned a second, then signed up as an ongoing marketing client.



Debbie Newbould, Flume

Qualzy

"

Flume agency reveals rich, real-time, real-life consumer market research insights with Qualzy.

Qualzy

qualzy.com

"There are so many wonderful nuggets to pull from this, we'll be feasting on this for a long time to come."

### Qualzy

Flume augments & accelerates digital market research and analysis with Qualzy to reveal rich, real-time, real-life consumer insights

### **Client:** Flume



case stu

Independent research agency Flume leveraged Qualzy's flexibility to power its digital market research through the pandemic and beyond.

Finding fresh ways understand the lives and behaviour of buyers and users is a priority in modern consumer marketing. Many major grocery, food and beverage brands turn to independent research agency Flume for this. It uses an array of qualitative and quantitative research methodologies to help them connect with customers.

Flume has used the Quaizy digital research platform since April 2017. However, the agency's adoption of online research surged in 2019. The pandemic drove the need to create new ways to connect remotely as opportunities for face-toface research faded. As it shaped innovative new research offerings, its use of the Quaizy platform grew rapidly.

Managing Director, Debbie Newbould explained, "We experimented with many digital research platforms over the years. Previously we used these more for 'homework' tasks – such as to understand what consumers had in their cupboards, before meeting them in a focus group. We realised that Qualzy could deliver us broader capabilities."

### Revealing rich stories behind real lives

Flume's philosophy rests upon making brands easier to easier to think of, buy, and use. It excels at helping capture deep insights into what buyers are feeling and thinking. We experimented with many digital research platforms... we realised that Qualzy could deliver us broader capabilities.

Debbie Newbould Managing Director, Flume

Qualzy - Flume Case Study - April 2023

### Esemdee

Esemdee is a growing social media platform and repeat client. It needed to show its success in supporting its biggest client yet, a global franchise.

We provided our business package including PDF artwork, blog and hero quotes, and designed an email banner instead of social images – which they could easily create for themselves!



Learn how Logiscool used Esemdee to multiply social brand visibility and share of voice across 25 countries.



### Empactis

This software client of almost five years has a growing body of evidence within the NHS. We have used case studies to show other NHS Trusts how Empactis customers are managing the challenges of NHS staff health.

As their agency we were in a position to maximise these: creating a promotional blog and several rounds of social posts that keep driving traffic. These remain some of their highest traffic pages.

We created an infographic and award entry around this case study, helping Empactis be shortlisted for a major industry award.



Empactis enables MFT to meet rising tide of NHS Covid-19 absence reporting, testing and risk assessments at scale - a testimonial

Posted on 16th July 2020 by Empactis



### How we worked with MFT to support their management of Covid-19 absence, testing and risk assessments

Manchester University NHS Foundation Trust (MFT) is one of the largest acute trusts in England. It employs more than 25,000 staff across ten hospitals and community services in the North West, with the NHS Nightingale Hospital North West also falling under its aegis.

The sheer scale of the Covid-19 absence challenge in a Trust this size seems daunting. Yet because MFT had already rolled out Empactis Absence Manager across the organisation, it could deal better with the rising tide of demand on several fronts. from easier SitRep reporting to NHSE/I to engaging with its healthcare workforce.



Manager underpinned our internal and central SitRep hugely resource intensive at a time when our resources

"Empactis' ability to support employee testing and recording in Manchester University real-time is vital, as there is only a short window of time in which to arrange testing"

NHS

empactis.com

NHS Manchester University

empactis.com

Empactis @Empactis · Jul 16

empactic com/couid-10-abcen

Empactis Nexts 231 followers 1mo • Edited • 🚱

empactis.com + 3 min read

NHS Manchester University

Empactis enables @MFTnhs to meet a rising tide of #NHS #Covid19 absences, reports and tests at scale - a new #testimonial available now

Empactis has partnered with Manchester University NHS Foundation Trust for several years to support its long-term absence reduction and employee health

Covid-19 absence testing and risk assessment support for MFT NHS Trust

initiative. We were proud to help the Trust adapt to the many challenges ....see more

supported senior team to enable a really proactive response to the pandemic."

empactis.com





### Clearwater International ups its game to engage employees at its Ibiza team event

Corporate finance firm Cleanwater International advises clients around the globe about mergers and acquisitions. It is growing rapidly, expanding by 25% since 2019.





Its annual team event is always an important date in the calendar. In 2021 it was even more important.

After more than a year of COVID-enforced restriction of face-to-face meetings, many of the team had only ever met each other in digital spaces. The first part of the brief was that the event was to say thank you' and make sure the staff had an amazing time. The second priority was to ensure that the business achieved its objectives of engaging and motivating their international team.

### TEAM-BUILDING EVENT OF THE YEAR



### Clearwater International Team Event 2021 1331 Events

Client: Clearwater International

"Thank you for organising such a fantastic event. I know how much preparation it takes for these trips to run smoothly but you absolutely smashed it. It was so much fun throughout and I don't think it could have been any better" "Our crew reckon it was the best Clearwater trip yet and am inclined to agree" When 1331 Events took th...

Read More

### 1331 Events

A cluster of case studies for 1331 Events showcased its unparalleled eye for detail. They formed the basis of two conference industry award entries. It was shortlisted in both categories, and went on to win in one of these.

### 66

Our case studies were old, a bit bogstandard and really didn't reflect where we currently are ... By interviewing our clients it showcases the tangible benefits of working with us from their perspective. The case studies have already helped us to secure two awards nominations.

Amy Calvert, Director



### Streamlion

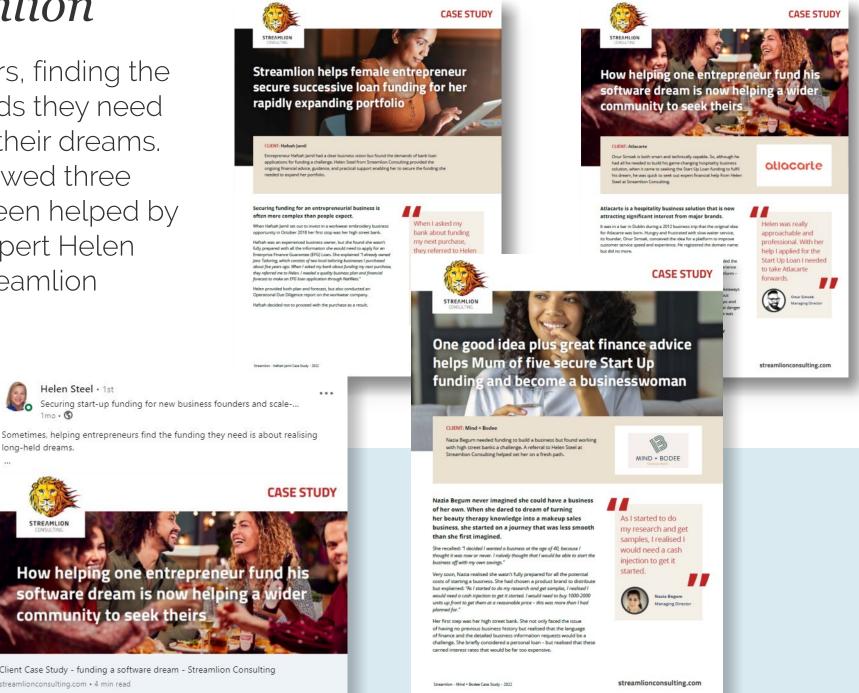
For founders, finding the startup funds they need unleashes their dreams. We interviewed three who had been helped by financial expert Helen Steel at Streamlion Consulting.

Helen Steel • 1st

1mo • 🕥

long-held dreams.

STREAMLION



Client Case Study - funding a software dream - Streamlion Consulting streamlionconsulting.com · 4 min read

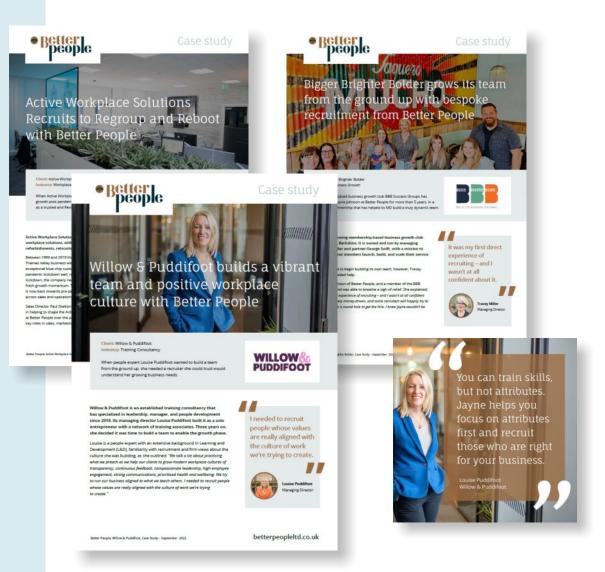
### Better People

Embarking on case studies was a departure for recruitment expert Jayne Johnson. We interviewed three delighted customers who left readers in no doubt about the distinct value of her services.



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Case Study Studio has done a great job with my clients and managed to tease out the most brilliant comments and feedback about their experience working with me and Better People Ltd on their recruitment. It is an incredible process and one I highly recommend. Jayne Johnson, MD



Book a chat to explore how you can unlock the sales and marketing value of your customer relationships

**BOOK NOW** 

Or just call our Case Study Studio direct

020 8050 4346